

**DATA REPORTING FORM FOR PRE-SERVICE AUTHORIZATION OF MEDICAL NECESSITY REVIEW REQUESTS: TENNESSEE****NAME OF PAYOR** American Specialty Health Group, Inc. ("ASHG")**REPORTING PERIOD** Calendar Year 2025**SPECIALTY** Rehabilitation Services (Physical Therapy & Occupational Therapy)

Note: *American Specialty Health does not require prior authorization for any services that it administers. However, practitioners may choose to submit voluntary pre-service authorizations for medical necessity determinations, which the following statistics are based upon. Practitioners may submit authorization requests prior to, during, or up to 180 calendar days after the service.*

| SPECIALTY <i>Reported at Treatment Plan Level</i> | PRE-SERVICE AUTHORIZATIONS REQUESTED | PRE-SERVICE AUTHORIZATION APPROVALS | PRE-SERVICE DENIALS | |
|---|---|--|----------------------------|---------------------|
| | | | PARTIAL APPROVALS | FULL DENIALS |
| REHABILITATION SERVICES (PT / OT) | 2203 | 749 | 1347 | 107 |

| TOP FIVE DENIAL REASONS <i>Reported at Treatment Plan Level</i> | | PARTIAL APPROVALS | FULL DENIALS |
|---|--------------------|--------------------------|---------------------|
| | | Clinical | 54 |
| | Benefit | 58 | 33 |
| | Member Eligibility | 1 | 19 |
| | Contractual | 0 | 1 |
| | Other | 0 | 0 |

PROCESSING TIME

| | |
|---|-----|
| Average time between submission of a prior authorization request and the determination (business days): | 0.3 |
|---|-----|

APPEALS¹

| | |
|---|---|
| Prior Authorization Denial Decisions Appealed: | 0 |
| Prior Authorization Denial Decisions Upheld After Appeal: | 0 |
| Prior Authorization Denial Decisions Overturned After Appeal (Approvals): | 0 |

PROCESSING TIME: APPEALS

| | |
|--|---|
| Average time between submission of a prior authorization appeal and the determination (business days): | 0 |
|--|---|



¹ ASHG has limited delegation for member appeals in Tennessee.