

**DATA REPORTING FORM FOR PRE-SERVICE AUTHORIZATION OF MEDICAL NECESSITY REVIEW REQUESTS: TENNESSEE****NAME OF PAYOR**

American Specialty Health Group, Inc. ("ASH Group")

REPORTING PERIOD**2024****SPECIALTY****Rehabilitation Services (Physical Therapy & Occupational Therapy)**

Note: American Specialty Health Group, Inc. does not require prior authorization for any services that it administers. However, practitioners may choose to submit voluntary pre-service authorizations for medical necessity determinations, which the following statistics are based upon. Practitioners may submit authorization requests prior to, during, or up to 180 calendar days after the service.

| SPECIALTY <i>Reported at Treatment Plan Level</i> | PRE-SERVICE AUTHORIZATIONS REQUESTED | PRE-SERVICE AUTHORIZATION APPROVALS | PRE-SERVICE DENIALS | |
|---|---|--|----------------------------|---------------------|
| | | | PARTIAL APPROVALS | FULL DENIALS |
| REHABILITATION SERVICES (PT / OT) | 1194 | 359 | 782 | 53 |

| TOP FIVE DENIAL REASONS <i>Reported at Treatment Plan Level</i> | PARTIAL APPROVALS | FULL DENIALS |
|---|--------------------------|---------------------|
| Clinical | 742 | 21 |
| Benefit | 39 | 19 |
| Member Eligibility | 1 | 11 |
| Contractual | 0 | 2 |
| Other | 0 | 0 |

PROCESSING TIME

| | |
|---|------|
| Average time between submission of a prior authorization request and the determination (business days): | 0.72 |
|---|------|

APPEALS¹

| | |
|---|---|
| Prior Authorization Denial Decisions Appealed: | 0 |
| Prior Authorization Denial Decisions Upheld After Appeal: | 0 |
| Prior Authorization Denial Decisions Overturned After Appeal (Approvals): | 0 |

PROCESSING TIME: APPEALS¹

| | |
|--|---|
| Average time between submission of a prior authorization appeal and the determination (business days): | 0 |
|--|---|

¹ ASH Group has limited delegation for member appeals in Tennessee.