

DATA REPORTING FORM FOR PRE-SERVICE AUTHORIZATION OF MEDICAL NECESSITY REVIEW REQUESTS: ARKANSAS

NAME OF PAYOR American Specialty Health Group, Inc. ("ASHG")

REPORTING PERIOD 3rd Quarter of 2025

SPECIALTY Rehabilitation Services (Physical Therapy & Occupational Therapy)

Note: **American Specialty Health Group, Inc. does not require prior authorization for any services that it administers**. However, practitioners may choose to submit voluntary pre-service authorizations for medical necessity determinations, which the following statistics are based upon. Practitioners may submit authorization requests prior to, during, or up to 180 calendar days after the service.

SPECIALTY Reported at Treatment Plan Level	PRE-SERVICE AUTHORIZATIONS	PRE-SERVICE AUTHORIZATION APPROVALS	PRE-SERVICE DENIALS	
neported at Treatment Fluit Level	REQUESTED		PARTIAL APPROVALS	FULL DENIALS
REHABILITATION SERVICES (PT / OT)	420	155	241	24
Clinical		224	6	
Benefit			16	13
Member Eligibility		0	5	
Contractual		0	0	

TESTS AND PROCEDURES: OFFICE VISITS	PRE-SERVICE	PRE-SERVICE	PRE-SERVICE DENIALS
Reported at Individual Service Level	AUTHORIZATIONS	AUTHORIZATION	(Includes partial
(inclusive within treatment plan level	REQUESTED	APPROVALS	approvals and full
above). Office visits within a documented			denials)
plan of care are reviewed and approved,			
partially approved (e.g., 8 visits approved			
of 12 requested), or fully denied.			
Office Visits (Modalities / Procedures)	6904	3803	3101

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TESTS AND PROCEDURES: OTHER	PRE-SERVICE	PRE-SERVICE	PRE-SERVICE DENIALS
Reported at Individual Service Level	AUTHORIZATIONS	AUTHORIZATION	(includes partial
(inclusive within treatment plan level	REQUESTED	APPROVALS	approvals and full
above)			denials)
Initial Evaluation	70	40	30
Re-Evaluations	45	2	43
Supports / DME	0	0	0
Special Services	0	0	0

DIAGNOSES / INDICATIONS	PRE-SERVICE	PRE-SERVICE	PRE-SERVICE DENIALS
Reported at Treatment Plan Level; primary	AUTHORIZATIONS	AUTHORIZATION	(includes partial
diagnosis only	REQUESTED	APPROVALS	approvals and full
			denials)
Lower Extremity	118	33	85
Upper Extremity	53	19	34
Back	70	31	39
Neck	23	10	13
Signs & Symptoms	55	21	34
Musculoskeletal / Injury - Other	34	21	13
Other	0	0	0

TOP FIVE DENIAL REASONS		PARTIAL APPROVALS	FULL DENIALS
Reported at Treatment Plan Level			
	Clinical	168	6
	Benefit	14	1
	Member Eligibility	0	1
	Contractual	0	0
	Other	0	0

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