

DATA REPORTING FORM FOR PRE-SERVICE AUTHORIZATION OF MEDICAL NECESSITY REVIEW REQUESTS: ARKANSAS

NAME OF PAYOR American Specialty Health Group, Inc. ("ASHG")

REPORTING PERIOD 2nd Quarter of 2025

SPECIALTY Rehabilitation Services (Physical Therapy & Occupational Therapy)

Note: **American Specialty Health Group, Inc. does not require prior authorization for any services that it administers**. However, practitioners may choose to submit voluntary pre-service authorizations for medical necessity determinations, which the following statistics are based upon. Practitioners may submit authorization requests prior to, during, or up to 180 calendar days after the service.

SPECIALTY Reported at Treatment Plan Level	PRE-SERVICE AUTHORIZATIONS	PRE-SERVICE AUTHORIZATION	PRE-SERVICE DENIALS	
neported at Treatment Flan Level	REQUESTED		PARTIAL APPROVALS	FULL DENIALS
REHABILITATION SERVICES (PT / OT)	328	138	182	8
		Clinical	168	6
Benefit			14	1
Member Eligibility		0	1	
Contractual		0	0	

TESTS AND PROCEDURES: OFFICE VISITS	PRE-SERVICE	PRE-SERVICE	PRE-SERVICE DENIALS
Reported at Individual Service Level	AUTHORIZATIONS	AUTHORIZATION	(Includes partial
(inclusive within treatment plan level	REQUESTED	APPROVALS	approvals and full
above). Office visits within a documented			denials)
plan of care are reviewed and approved,			
partially approved (e.g., 8 visits approved			
of 12 requested), or fully denied.			
Office Visits (Modalities / Procedures)	4831	2941	1890

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TESTS AND PROCEDURES: OTHER Reported at Individual Service Level (inclusive within treatment plan level above)	PRE-SERVICE AUTHORIZATIONS REQUESTED	PRE-SERVICE AUTHORIZATION APPROVALS	PRE-SERVICE DENIALS (includes partial approvals and full denials)
Initial Evaluation	60	41	19
Re-Evaluations	34	3	31
Supports / DME	0	0	0
Special Services	0	0	0

DIAGNOSES / INDICATIONS	PRE-SERVICE	PRE-SERVICE	PRE-SERVICE DENIALS
Reported at Treatment Plan Level; primary	AUTHORIZATIONS	AUTHORIZATION	(includes partial
diagnosis only	REQUESTED	APPROVALS	approvals and full
			denials)
Lower Extremity	65	16	49
Upper Extremity	64	27	37
Back	39	16	23
Neck	23	12	11
Signs & Symptoms	52	19	33
Musculoskeletal / Injury - Other	41	20	21
Other	0	0	0

TOP FIVE DENIAL REASONS	PARTIAL APPROVALS	FULL DENIALS
Reported at Treatment Plan Level		
Clinic	al 168	6
Bene	it 14	1
Member Eligibil	ty 0	1
Contracti	al 0	0
Oth	er 0	0

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